

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



Linda Susan Shore,

Complainant,

vs.

SBC California,

Defendant.

ECP

Case No. 05-10-034

Certified Mail

7004 1350 0003 6131 5465

INSTRUCTIONS TO ANSWER AND HEARING NOTICE

SBC California
Attn.: Jerry Flynn
Executive Director - State Regulatory
525 Market Street, Room 1801
San Francisco, CA 94105

Linda Susan Shore
85 Sherwood Drive
Westlake Village, CA 91361

To Defendant and Complainant:

The Defendant is hereby notified that the above-entitled complaint was filed against you as defendant on October 25, 2005. You are directed to answer the complaint in writing within 20 days after today, pursuant to Resolution ALJ-163. The answer shall be in compliance with Rule 13.1 of the Commission's "Rules of Practice and Procedure." Your answer shall be sent to California Public Utilities Commission, Attn.: Docket Office, 505 Van Ness Avenue, San Francisco, CA 94102.

HEARING NOTICE

Complainant and defendant must appear at the hearing set before Administrative Law Judge Robert Barnett, on December 16, 2005, at 11:00 a.m., in the Junipero Serra State Office Building, 320 West 4th Street, Suite 500, Los Angeles, CA 90013. At that time you must be fully prepared to present your case. Failure of the complainant to appear at the time and place herein noted or to contact the ALJ to reschedule the hearing may be grounds for the ALJ to recommend dismissal of the complaint.

If you have questions about the hearing date, time, or place, call the Calendar Clerk at (415) 703-1203.

Dated at San Francisco, California this 1st day of November, 2005.

/s/ ANGELA K. MINKIN

By Martin Nakahara

Angela K. Minkin
Chief Administrative Law Judge

AM/mak

Enclosures: Complaint, Rules 13.1, and Resolution ALJ-163

cc via email only, w/o copy of encls.: ALJ Barnett and Calendar Clerk

13.1. (Rule 13.1) Contents of Answers.

The answer must admit or deny each material allegation in the complaint and shall set forth any new matter constituting a defense. Its purpose is to fully advise the complainant and the Commission of the nature of the defense. It should also set forth any defects in the complaint which require amendment or clarification. Failure to indicate jurisdictional defects does not waive these defects and shall not prevent a motion to dismiss made thereafter.